



## **Certum Certificates For WHMCS**

*Installation, Configuration & Management*

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## 1. About

**Certum Certificates For WHMCS** allows you to offer a wide variety of certificates from your own WHMCS. Additionally, your customers can manage their certificates straight from your WHMCS Client Area.

### Client Area Features

- Configure Certificate
- View Order Details
- View Certificate Details
- View Certificate
- View Contact Details
- Send Certificate by email
- Change verification method for the domain
- Generate new verification code for certified email/domain
- Save Certificate
- Check order state
- Check domain verification state
- Reissue Certificate
- Renew Certificate
- Revoke Certificate

### Admin Area Features:

- View Order Details
- View Certificate Details
- View Certificate
- View Contact Details
- Send Certificate by email
- Change verification method for the domain
- Generate new verification code for certified email/domain
- Save Certificate
- Check order state
- Check domain verification state
- Reissue Certificate
- Renew Certificate
- Revoke Certificate
- Cancel Order

**Additionally:**

Supports WHMCS V8 and Later

## 2. Installation

In this section we will show you how to install the plugin and set up a product.

1. Let's start by downloading **Certum Certificates For WHMCS**.
2. Upload archive to your WHMCS root folder and extract it. Files should automatically jump into their places.
3. If you are using template other than **default**, copy into it files **configurecertificate.tpl** and **configuressl2.php** located inside of your **\_whmcs/templates/default**. Additionally, remove all files from your **\_whmcs/templates\_c** folder.
4. Log in to your WHMCS admin area, go to **System Settings** → **Products/Services** and press **Create a New Group**.
5. Fill in **Product Group Name** (a product group will be visible under that name in your WHMCS system) and press **Save Changes**.
6. Afterwards, press **Create a New Product**. Choose a previously created product group from a **Product Group** dropdown menu. Fill in **Product Name** select **CERTUM\_Certificates** module and press **Save Changes**.
7. If you wish to automatically renew services for your clients by WHMCS, set up recurring pricing at the **Pricing** tab. More information about setting up this tab can be found here: [http://docs.whmcs.com/Products\\_and\\_Services#Pricing\\_Tab](http://docs.whmcs.com/Products_and_Services#Pricing_Tab).
8. Go to **Module Settings** tab. Now, fill in user access details into **Username** and **Password** fields and press **Save Changes**.
9. Next, select the product you wish to offer using **Product** dropdown menu. Additional settings required depend on the type of certificate you wish to offer. Save settings through pressing **Save Changes**.

**Product** - a certificate type you are going to resell.

**Additional Domains** - allows your client to define up to 10 domains in a certificate.

**Domains Limit** - defines the limit of domains configured in one certificate, recommended to use with **Allow To Add More Domains** checkbox enabled.

**Allow To Add More Domains** - user is able to add domains within the limit provided in **Domains Limit** field.

**Wildcard** - marking this checkbox is required if the chosen certificate is of a wildcard type.

10. You have successfully set up a **Certum Certificates For WHMCS** product.

Products/Services

Edit Product

Details Pricing Module Settings Custom Fields Configurable Options Upgrades Free Domain Other Links

Module Name: CERTUM\_Certificates Server Group: None

Username: support@certum.pl	Password: .....
Product: 601   Commercial SSL (1 year)	Approve Method: EMAIL
Additional Domains: <input type="checkbox"/>	Domains Limit: [Empty]
Allow To Add More Domains: <input type="checkbox"/>	Validation Type: Basic
Wildcard: <input type="checkbox"/>	Mode: Test mode - gs.te
Default Language: pl	Display Product Name Instead Of Certificate Name: <input type="checkbox"/>
Set Product Due Date As Certificate Date: <input type="checkbox"/>	Disable renew in Client Area: <input type="checkbox"/>

Automatically setup the product as soon as an order is placed  
 Automatically setup the product as soon as the first payment is received  
 Automatically setup the product when you manually accept a pending order  
 Do not automatically setup this product

Save Changes Cancel Changes

P. 1. Example product configuration view in Certum Certificates For WHMCS.

### 3. Configuration & Management

At this section we will show you how to manage and configure your Certum Certificates For WHMCS to fit your needs.

#### 3.1. Client Area

All information about client area side of Certum Certificates For WHMCS can be found at this section.

##### 3.1.1. Order & The First Step Of Configuration

Let's start by ordering a previously configured product. At this step your client doesn't need to choose a domain, therefore we recommend leaving **Require Domain** checkbox at the product configuration unchecked.

WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to abuse@whmcs.com

## Review & Checkout

Product/Options	Price/Cycle
Certum <a href="#">Edit</a> Certum	\$0.00 USD <span>×</span> Free

[Empty Cart](#)

Apply Promo Code

Enter promo code if you have one

[Valldate Code](#)

### Order Summary

Subtotal	\$0.00 USD
Totals	
	<b>\$0.00 USD</b> Total Due Today

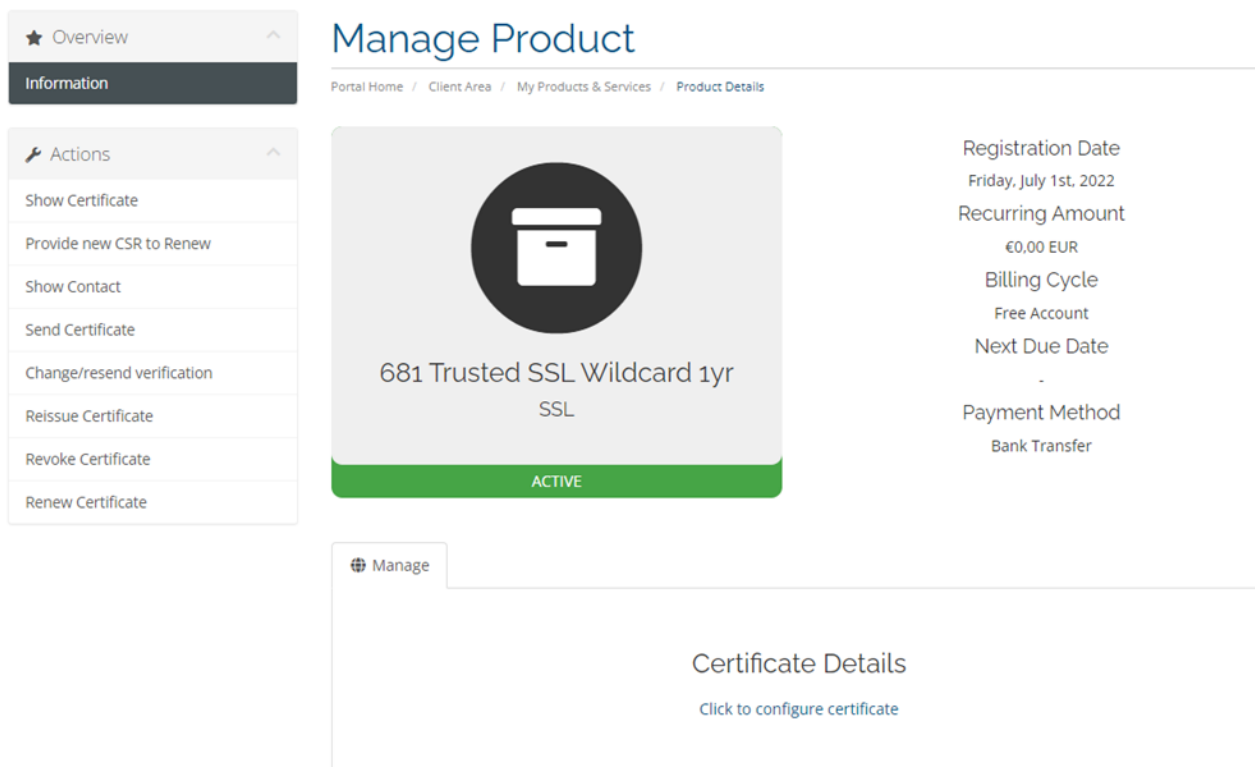
[Checkout →](#)

[Continue Shopping](#)

P. 2. Certificate product on the order form.



The next step your client has to undertake is configuring the certificate. Press **Click to configure certificate** to proceed.



**Manage Product**

Portal Home / Client Area / My Products & Services / Product Details

Registration Date	Friday, July 1st, 2022
Recurring Amount	€0,00 EUR
Billing Cycle	Free Account
Next Due Date	-
Payment Method	Bank Transfer

**681 Trusted SSL Wildcard 1yr SSL**

ACTIVE

Manage

**Certificate Details**

[Click to configure certificate](#)

P. 3. Certum Certificates product at the client area.

Now, fill in CSR and contact details. Do not forget to save the private key generated along with CSR.

Step 1

**Certificate Type**  
681 Trusted SSL Wildcard 1yr

**Order Date**  
Friday, July 1st, 2022

**Price**  
€0,00 EUR

**Status**  
Awaiting Configuration

[Back to Service Details](#)

## Configure SSL Certificate

Portal Home / Client Area / My Products & Services / Product Details / Configure SSL Certificate

### Server Information

Use your server's software to generate a Certificate Signing Request that includes the domain to issue the Certificate for. Select the most closely-related server from the list to receive a certificate format that is compatible with your server.

**Server Type**  
Other (not listed)

**Certificate Signing Request**

```
-----BEGIN CERTIFICATE REQUEST-----  
  
-----END CERTIFICATE REQUEST-----
```

[Get details from CSR](#)

**Hash Algorithm**  
Default

**Certificate Details**

**Common Name \***

**Organization \***

**Locality \***

**State/Province \***  Locality or State/Province is required.

**Country \***

**Contact Details**

**First Name \***

**Last Name \***

**Phone Number**

**Email Address \***

**Revocation Contact Email**

P. 4. Order configuration. Step 1. Providing details, part 2.

Additionally, scroll down and make sure administrative contact information is correct. Confirm through pressing **Click to Continue**.

## Administrative Contact Information

The contact information below will not be displayed on the Certificate - it is used only for contacting you regarding this order. The SSL Certificate and future renewal reminders will be sent to the email address specified below.

First Name *	<input type="text" value="John"/>
Last Name *	<input type="text" value="Doe"/>
Organization Name	<input type="text" value="MG"/>
Job Title	<input type="text"/>
	(Required if Organization Name Is set)
Email Address *	<input type="text" value="john@doe.comx"/>
Address 1 *	<input type="text" value="2446 Marie Street"/>
Address 2	<input type="text"/>
City *	<input type="text" value="Baltimore"/>
State/Region *	<input type="text" value="Maryland"/>
Zip Code *	<input type="text" value="MD 21223"/>
Country *	<input type="text" value="United States"/>
Phone Number *	<input type="text" value="+1.410-947-6416"/>

[Click to Continue >>](#)

\* - data required

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*P. 5. Order configuration. Step 1. Providing details, part 2.*

### 3.1.2. The Second Step Of Configuration

The second step varies depending on the certificate type your client ordered. Below we will discuss all types of them.

#### ID (S/MIME)

As you can see on the following screen, your client is unable to choose any options at the second step of configuration, as it does not require to set up the domains.

#### Certificate Details

##### Details for Certificate

Common Name	My user
Organization	ABC Org
Organization Unit	fgfhg
Locality	New Jork
Country	AU
Email Address	exampleemail@example.com

Click To Continue

*P. 6. Step 2 of certificate configuration for ID certificate.*

#### SSL Certificate (Single Domain)

This type of certificate allows your client to choose verification method as well as decide whether to protect “www” subdomain of the domain, or not.

#### Add to SAN

Domain	Prefix
Domain 1 <input type="text" value="test-modulesgarden.com"/>	<input type="checkbox"/> Add prefix "www"

#### Approver

<input type="text" value="EMAIL"/>	Approve method
<input type="text" value="ADMIN"/>	Administrative email type

Send verification messages

Click To Continue

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*P. 7. Step 2 of certificate configuration for single domain SSL certificate.*

### SAN SSL Certificate (Multi Domain)

SAN certificate offers protection of multiple domains. Your client can define multiple domains but only if **Additional Domains** option at the product settings is enabled. The default amount of fields is 10, you can allow your client to add even more domains by checking **Allow To Add More Domains** in the product configuration.

#### Add to SAN

Domain	Prefix
Domain 1 <input type="text" value="test-modulesgarden.com"/>	<input type="checkbox"/> Add prefix "www"
Domain 2 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 3 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 4 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 5 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 6 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 7 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 8 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 9 <input type="text"/>	<input type="checkbox"/> Add prefix "www"
Domain 10 <input type="text"/>	<input type="checkbox"/> Add prefix "www"

[Add New Domain](#)

#### Approver

Approve method

Administrative email type

Send verification messages

[Click To Continue](#)

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*P. 8. Step 2 of certificate configuration for multi domain SSL certificate.*

## Wildcard SSL

Wildcard certificate configuration is similar to the configuration of a single domain SSL certificate.

The only difference is that Wildcard certificate protects also all the subdomains of the certified domain.

### Add to SAN

Domain	Prefix
Domain 1 <input type="text" value="*.test-modulesgarden.com"/>	<input type="checkbox"/> Add prefix "www"

### Approver

<input type="text" value="EMAIL"/>	Approve method
<input type="text" value="ADMIN"/>	Administrative email type

Send verification messages

[Click To Continue](#)

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*P. 9. Step 2 of certificate configuration for Wildcard SSL certificate.*

## Code Signing

This type of certificate enables your clients to sign code. Similar to the ID (S/MIME) product, your client is unable to choose any options at the second step of configuration, as it does not require to set up the domains.

### Details for Certificate

Name	test-modulesgarden.com
Organization	test
Organization Unit	test
Country	PL
Email Address	test-modulesgarden@testmg.com

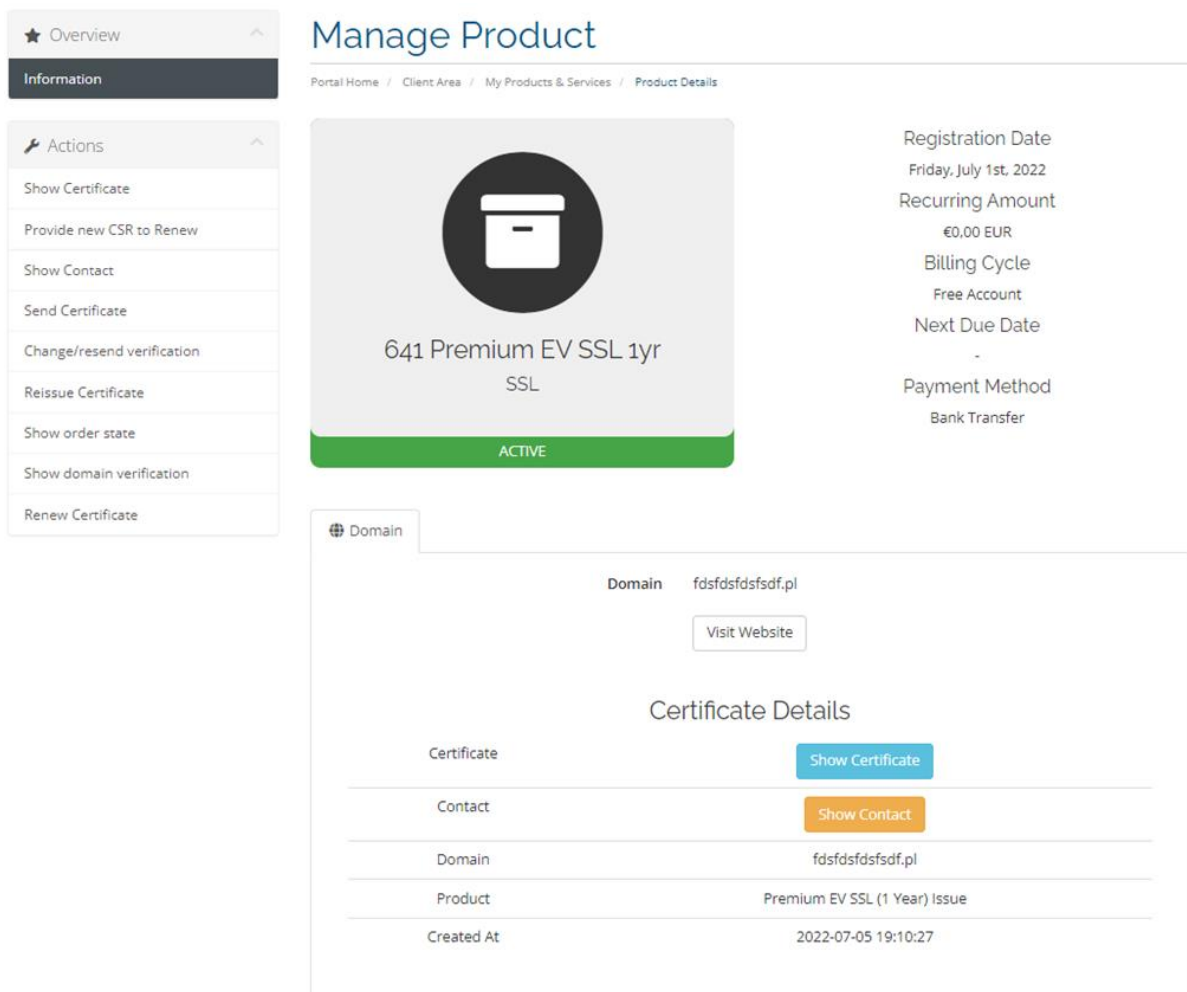
[Click To Continue](#)

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*P. 10. Step 2 of Code Signing certificate configuration.*

### 3.1.3. Certificate Management

Your clients are able to fully manage their certificates from your WHMCS client area. As you can see on the following screen, basic information about the certificate is shown on the main page of the product. Additionally, you can view the certificate and the contact details through, using corresponding buttons presented on the following screen.



Certificate Details	
Certificate	<a href="#">Show Certificate</a>
Contact	<a href="#">Show Contact</a>
Domain	fdsfdsfdsfdf.pl
Product	Premium EV SSL (1 Year) Issue
Created At	2022-07-05 19:10:27

P. 11. Certum Certificates For WHMCS product in client area.

At the certificate page you can view your certificate as well as download it as a .cer file using **Save** button.

## Manage Product

Portal Home / Client Area / My Products & Services / Product Details

[← Back](#)

### X.509 Certificate 76EB29C986Co4389A25F5310C4FE17D6

Validity date: 2022-07-05 06:17:33 +00:00 - 2023-07-05 06:17:32 +00:00 Status: REVOKED

```
-----BEGIN CERTIFICATE-----
MIIGrDCCBZSgAwIBAgIQduspyYbAQ4mIX1MQxP4X1jANBgkqhkiG9w0BAQsFADB7MQswCQYDVQQL
EwJQTDEhMB8GA1UECgwYQXNzZWVhZG9wYyB0aW50aW50aW50aW50aW50aW50aW50aW50aW50aW50
Y2F0aW9uIEF1dGhvcml0eSBEaXZpc2lvbWVjEeMBwGA1UEAwwVQ2VydHViFN1Ym9yZGluYXRllENB
MB4XDzIyMDcwNTA2MTczM1oXDzIyMDcwNTA2MTczM1owJjEKMCIgA1UEAwbb2lydWVlaWZpZHNr
bGpoZmRranNnamhmLnBsMlIBojANBgkqhkiG9w0BAQEFAAOCAy8AMlIiBigKCAyEajN7HdqWwxiC8
A8cfXyicOjWWiCzh+gRwEHqnS9JVUQ2XXlx4bll+fw29Tq+5Myc2irMnNyZvP1vqC8HUUWhzj5f
Cu9sKuteje4ao656E37oiYn558EvTC1LZGpGIEVjLLw252zMOk8WU2/Hiu8UYwDkm5FAGGmkRy+u
xWFCz/alpVTrS1W5OnixTABcr2xGwoYwHRZw3pEdgBwY1Z687SLC0o2lo14ekR/Oa+vSEsvXzM+
A6U9pQ15Yinz5T+GG5jrD79x1Bil8LeNTP2Hq3trnxcLMd5Afi7+Eem84LxL5/RBNJCrFUQIE8syo
3QCQBQvAvpUwYC1GvnGLB8slalquVrZTWYypjbdGFIR5M+GG/bT8bPNotGbbT7GP/Li/18c2Tn3S
gq8yp5ZUR5cn2BIXav0gcASeT+fjBajdMJoUcuKpg2IDLKXdVkh6XgWOW4ijaQWQT4iNzmscf9aA
7biwyt9ENr5kefuiYEUOoeGq7EFzj2dMQAMqDwbwHrHAgMBAAGjggL/MIIc+zAMBGNVHRMBAF8E
AjaAMDWGA1UdHwQ1MDMwMAAvOC2GK2h0dHA6Ly9jcmwubW9kZWx0ZXN0LmNlcnR1bS5wbC9kdMNH
c2hhMl5icmwwYUGGCCsGAQUFBwEBBHKwdzA1BggrBgEFBQcwAYYpaHR0cDovL2R2Y2FzaGEVlm1v
```

[Save](#)

### X.509 Certificate 782D878E4DAD219994E7AB628D8337DE

Validity date: 2022-07-05 06:19:34 +00:00 - 2023-07-05 06:17:32 +00:00 Status: VALID

```
-----BEGIN CERTIFICATE-----
MIIGrDCCBZSgAwIBAgIQeC2Hjk2tIzmU56tjYM33jANBgkqhkiG9w0BAQsFADB7MQswCQYDVQQL
EwJQTDEhMB8GA1UECgwYQXNzZWVhZG9wYyB0aW50aW50aW50aW50aW50aW50aW50aW50aW50aW50
Y2F0aW9uIEF1dGhvcml0eSBEaXZpc2lvbWVjEeMBwGA1UEAwwVQ2VydHViFN1Ym9yZGluYXRllENB
MB4XDzIyMDcwNTA2MTczNFoXDzIyMDcwNTA2MTczM1owJjEKMCIgA1UEAwbb2lydWVlaWZpZHNr
bGpoZmRranNnamhmLnBsMlIBojANBgkqhkiG9w0BAQEFAAOCAy8AMlIiBigKCAyEakLRXBYpmP60h
MbT8Oyscft02/55Q6O/13H5NlbX1nU3VECrFITKalZ5jDq+BIIntYoPd64HZ9WjG9bYD7lqPvM/
nHRSRYLOep7LBOM0v0bsCtWnejaUVDP4qmFhfFhxVIOHoGTBDo5oWQYNNWbxEdLlpVznrpxk5mQ
wita+AppqB/te7X00BD5b7iy7Lrjtg8Khou9oBmar5ISQIKbqSjwrcv/JlHLMWYj9jfx:KXhQ58
u56aDu3oQ6vepyMjPc55WOHbgjmiSIFZjm9GrKlUvdVKXmHt416oLqAD469Zt6OU88+P74+xiPI+
WMwGUiapGVza+KfwbIXDBisLYG9PEI29xutuYjoRSQwguBfEm1xFU77InrRBbHr+aTfWA8pattl
0Mbt4/8yYZGa9NY9hmk6vZdFce85jxc27WstTz6eUqVT6j26xyfWROuKX70Aouq/sAcVrUqsJB+
yB38N9A2XJlUVCW/W7mRfgUwRjvLAWvYv1WP/K+aG4EBAGMBAAGjggL/MIIc+zAMBGNVHRMBAF8E
AjaAMDWGA1UdHwQ1MDMwMAAvOC2GK2h0dHA6Ly9jcmwubW9kZWx0ZXN0LmNlcnR1bS5wbC9kdMNH
c2hhMl5icmwwYUGGCCsGAQUFBwEBBHKwdzA1BggrBgEFBQcwAYYpaHR0cDovL2R2Y2FzaGEVlm1v
```

[Save](#)

### Intermediate Certificate

```
-----BEGIN CERTIFICATE-----
MIIFqDCCAS5CgAwIBAgIRANcHTkZzeg+dOrvIW15jbKQwDQYKozIhvcNAQENBQAw
```

P. 12. Certificate page at the client area.



Contact page contains contact details provided during certificate configuration.

## Manage Product

[Portal Home](#) / [Client Area](#) / [My Products & Services](#) / [Product Details](#)

**Dev License:** This installation of WHMCS is running under a Development License and is not authorized to be used for production use. Please report any cases of abuse to [abuse@whmcs.com](mailto:abuse@whmcs.com)

### Contact Details

First Name	<input type="text" value="test"/>
Last Name	<input type="text" value="test"/>
Address	<input type="text"/>
City	<input type="text"/>
Postal Code	<input type="text"/>
Country	<input type="text" value=""/>
Phone Number	<input type="text" value="123123123"/>
Email Address	<input type="text" value="test@gfsgfgfsgg.pl"/>

[Back](#)

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P. 13. Contact details at the client area.

Using **Management Actions** dropdown menu your client can access previously shown pages:

**Show Certificate** - downloads certificate and its intermediate certificates.

**Provide new CSR to Renew** - allows to save new CSR to renew the certificate in the future or automatically by WHMCS.

**Send Certificate** - certificate details are sent to the certificate owner.

**Change/resend verification** - allows to change a chosen domain verification method or resends existing verification for certified domain or email address.

**Reissue Certificate** - issues a new copy of existing certificate, which will be revoked in 14 days after issue a new copy.

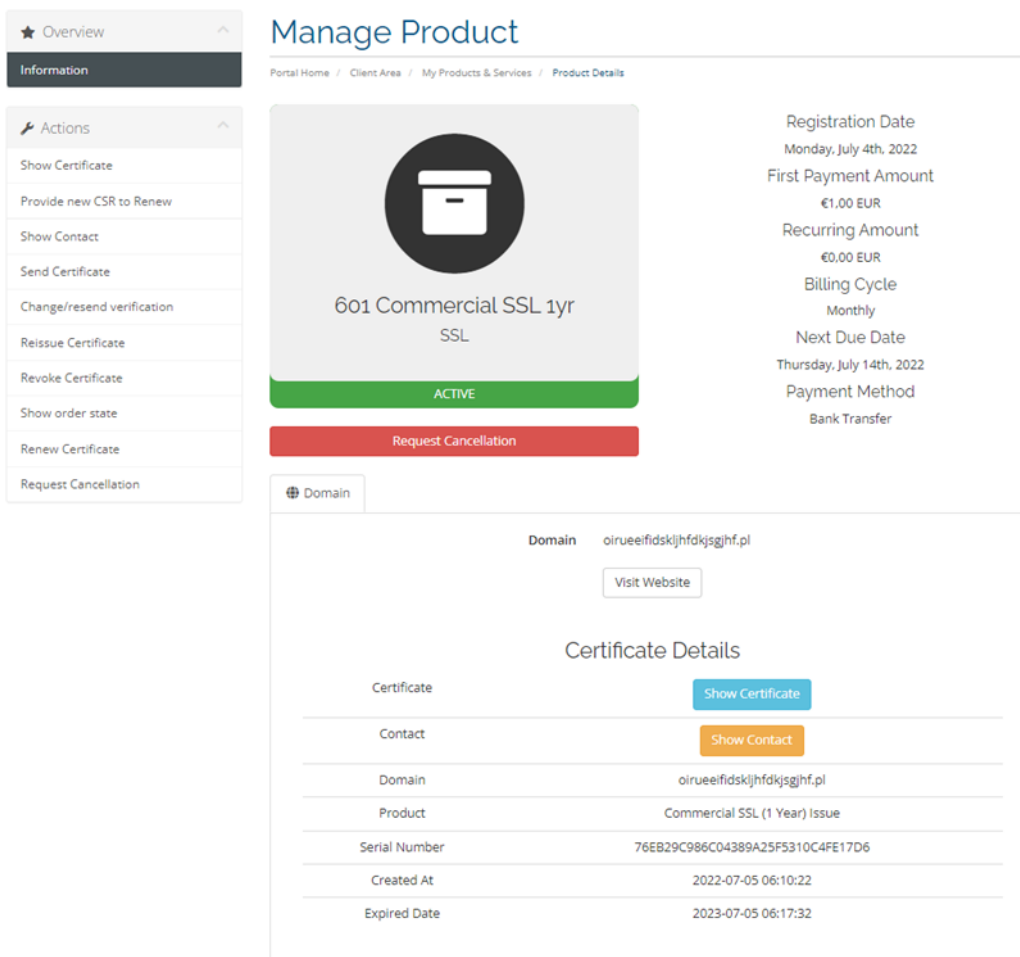
**Revoke Certificate** - revokes the certificate.

**Show domain verification** - checks the status of domain verification.

**Show order state** - checks the status of the order and its particular steps.

**Renew Certificate** - issues a new certificate for next cycle.

**Request Cancellation** - active certificate is requested to be removed, available only for recurring payment products.



Field	Value
Registration Date	Monday, July 4th, 2022
First Payment Amount	€1.00 EUR
Recurring Amount	€0.00 EUR
Billing Cycle	Monthly
Next Due Date	Thursday, July 14th, 2022
Payment Method	Bank Transfer

Field	Value
Certificate	<a href="#">Show Certificate</a>
Contact	<a href="#">Show Contact</a>
Domain	oirueeifidskijhfdkjsghf.pl
Product	Commercial SSL (1 Year) Issue
Serial Number	76EB29C986C04389A25F5310C4FE17D6
Created At	2022-07-05 06:10:22
Expired Date	2023-07-05 06:17:32

P. 14. Certum Certificates For WHMCS with additional actions at the client area.

### 3.1.4. Renew Certificate

Your clients are able to renew their certificates straight from your WHMCS client area. After user has filled the form out and Certification Authority issues the certificate, a new certificate will replace the expired one.

Press **Renew Certificate** under **Actions** to proceed. To send renew request you need to fill in a **Serial Number** and the new **CSR** or a **PEM** and the new **CSR**. Serial number can be found at the main page of certificate in the client area.

#### Renew Certificate

Please provide Serial number of expiring certificate or its PEM file

Serial Number	<input type="text"/>
PEM	<div style="border: 1px solid #ccc; height: 80px;"></div>
CSR	<div style="border: 1px solid #ccc; height: 80px;"></div>

FILE

Approve method

Email address

This e-mail address will receive verification message\*

Send verification messages

Renew Certificate

P. 15. Certificate renewal form.

## Auto-renew of the certificate for Recurring payment products – Provide new CSR to Renew

WHMCS gives your customers the ability to auto-renew their certificate using the **Recurring** payment mode setting.

In the case of products with the **Recurring** payment mode set, the certificate renewal function by the **Renew Certificate** is not available. In this case, WHMCS will itself issue an invoice for the renewal of the service 7 days before the certificate expires. If the client has provided a new CSR to issue a certificate for the next period, the module will attempt to renew it. After the certificate is issued, the new certificate is displayed and the expired certificate becomes unavailable.

Press **Provide new CSR to Renew** in the **Actions** menu and confirm with **Save** to save the new CSR for use in the certificate renewal process for the new period. The CSR pasted and saved there will be used by the module to issue the certificate. If necessary, you can overwrite the given CSR with another one.

For the auto-renew to work properly, running cron is required. After the certificate is issued, cron will update the renewal date of the service, based on the expiration date of the issued certificate.

## Manage Product

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This field is required only for recurring products or renew by Admin.

Save

P. 16. Provide CSR to renew form.

### 3.1.5. Reissue Certificate

Your clients are able to issue a new copy of their certificates straight from your WHMCS client area. After user has filled the form out and Certification Authority issues the certificate, a new certificate will be available to download and the previous certificate will be revoked in 14 days.

Press **Reissue Certificate** under **Actions** to proceed. To send renew request you need to fill in a new **CSR**. Serial number should be loaded automatically by the WHMCS.

## Manage Product

[Portal Home](#) / [Client Area](#) / [My Products & Services](#) / [Product Details](#)

### Reissue Certificate

Provide Serial Number

Provide the CSR

Confirm

*P. 17. Reissue of the certificate.*

## Reissue certificate with adding a new domains

Your clients are able to issue a new copy of their certificates with adding a new domains to it. This form of reissue requires to verify the control over the domains added to the certificate. Function is available for Multidomain SSL products.

To enable reissue with adding new domains, product configuration has to have enabled **Allow To Add More Domains** option.

Press **Reissue Certificate** under **Actions** to proceed. To send renew request you need to fill a new **CSR**. Serial number should be loaded automatically by the WHMCS. The new domains you will be able to add by pressing **Add New Domain**:

# Manage Product

Portal Home / Client Area / My Products & Services / Product Details

## Reissue Certificate

Provide Serial Number

Provide the CSR

```
BZ6KDCIWTfQn3KDQ05KU8wpBEVpnWRJIMU8kTfHWSGd5eysIZY4tIWFIXGXOZA8a
ZdECAwEAATANBgkqhkiG9w0BAQsFAAOCAQEACz4c+HbsifolRtAUGuOhXw2nOKxD
raEeKjO5OmSq7y32XDqDsqPV4dS6YYv+rVkuF0+iYj6W+7NDZlcuF/y6Gjtwmp8v
0UqAf1NtubNJ0riWBHhQGzMPMStevifu8s5eSSONuHuO/NdYS+AtLBYwy2HUtQby
B4FCJTtQkPmEdfuoU86Qm5MWITwQRN3Kn+nzD9ZBm5BwNkCVMZBUkGFMXpAgVpl
OYHQQfzp72e5SY3bZhRFF7AFFx6apT1Q2zVOGWzZmj9SU5HfdrtDOaZmiSdD/p0N
2jXduVOLL7cmoNdTmemTjG2DeC9kgDSedRpwIBE0tz65bYjq/fng4gb8CA==
-----END CERTIFICATE REQUEST-----
```

Add New Domain

Confirm

P. 18. Reissue certificate with adding a new domains.

Provide the domains you want to add, choose the verification method you want to perform for them and accept reissue request with **Confirm** button. After completing verification control over the new domains, certificate will be issued.

Add prefix 'www'

Remove

Add New Domain

FILE

▼

Approve method

Email address

This e-mail address will receive verification message\*

Send verification messages

Confirm

*P. 19. Reissue certificate - choosing the domain control verification method for the new domains.*

### 3.1.6. Revoke Certificate

Your clients are able to revoke their certificates straight form your WHMCS client area.

Press **Revoke Certificate** under **Actions** and choose the reason of revocation to proceed. After the operation proceeds, certificate is revoked.

## Manage Product

[Portal Home](#) / [Client Area](#) / [My Products & Services](#) / [Product Details](#)

### Revoke Certificate

Revocation reason\*

- The private key has been compromised or the smartcard with certificate has been lost  
Subscriber no longer controls, or is no longer authorized to use all of the domain names
- in the certificate
- The certificate was replaced with a new certificate
- Unspecified - if mentioned reasons do not apply

Key compromitation date

dd.09.2022 

Revocation notes

250

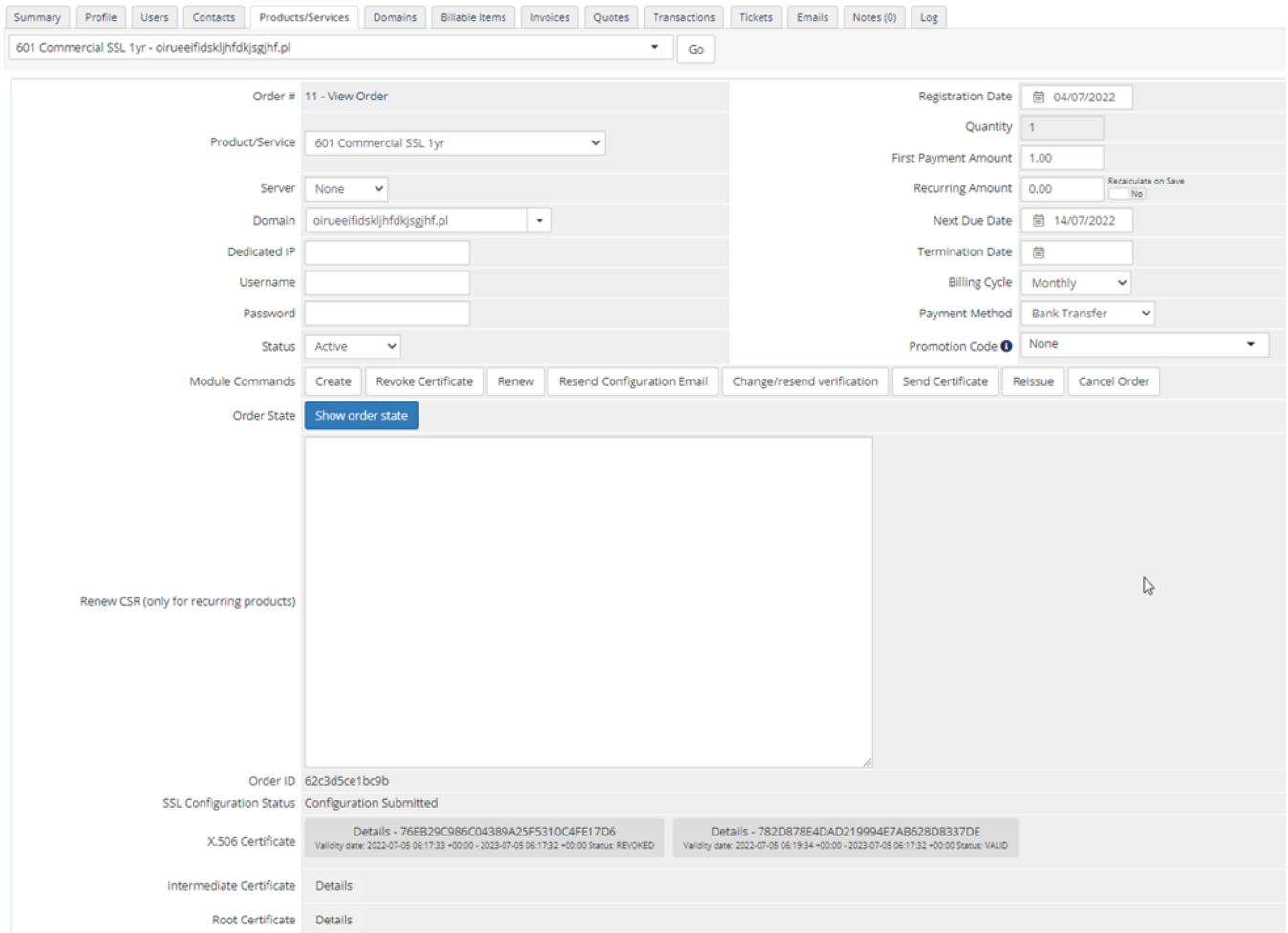
Confirm

*P. 20. Certificate revocation form.*



### 3.2. Admin Area

From the admin area you are able to manage your client's product. On the screen below you can see the admin area of a configured and issued certificate. All the actions available at the client area are also accessible from the admin area. In addition, you are able to manually cancel the order as long as the certificate is still not issued for it.



The screenshot shows the WHMCS Admin Area interface for a certificate order. At the top, there is a navigation menu with tabs: Summary, Profile, Users, Contacts, Products/Services, Domains, Billable Items, Invoices, Quotes, Transactions, Tickets, Emails, Notes (0), and Log. Below the menu is a search bar containing "601 Commercial SSL 1yr - oirueelfidskljhfdkjsghf.pl" and a "Go" button.

The main content area is divided into several sections:

- Order # 11 - View Order**: A dropdown menu showing "601 Commercial SSL 1yr".
- Server**: A dropdown menu set to "None".
- Domain**: A dropdown menu set to "oirueelfidskljhfdkjsghf.pl".
- Dedicated IP**: An empty text input field.
- Username**: An empty text input field.
- Password**: An empty text input field.
- Status**: A dropdown menu set to "Active".
- Registration Date**: A date picker set to "04/07/2022".
- Quantity**: A text input field set to "1".
- First Payment Amount**: A text input field set to "1.00".
- Recurring Amount**: A text input field set to "0.00" with a "Recalculate on Save" button.
- Next Due Date**: A date picker set to "14/07/2022".
- Termination Date**: An empty date picker.
- Billing Cycle**: A dropdown menu set to "Monthly".
- Payment Method**: A dropdown menu set to "Bank Transfer".
- Promotion Code**: A dropdown menu set to "None".

Below these fields is a "Module Commands" section with buttons: Create, Revoke Certificate, Renew, Resend Configuration Email, Change/resend verification, Send Certificate, Reissue, and Cancel Order.

The "Order State" section has a "Show order state" button.

Below the "Order State" section is a large empty box labeled "Renew CSR (only for recurring products)".

At the bottom, there is an "Order ID" field with the value "62c3d5ce1bc9b".

The "SSL Configuration Status" section shows "Configuration Submitted".

The "X.506 Certificate" section shows two certificates:

- Details - 76EB29C986C04389A25F5310C4FE17D6  
Validity date: 2022-07-05 06:17:33 +00:00 - 2023-07-05 06:17:32 +00:00 Status: REVOKED
- Details - 782D878E4DAD219994E7AB628D8337DE  
Validity date: 2022-07-05 06:19:34 +00:00 - 2023-07-05 06:17:32 +00:00 Status: VALID

The "Intermediate Certificate" and "Root Certificate" sections both show "Details".

P. 21. Admin area of an issued product.

In order to view the certificate, press its serial number button. To check its intermediate certificate, press **Details** button.

Order ID	5fdb815fc1513										
SSL Configuration Status	Completed										
X.506 Certificate	Details										
Intermediate Certificate	Details										
Root Certificate	Details										
Addons	<table border="1"><thead><tr><th>Reg Date</th><th>Name</th><th>Pricing</th><th>Status</th></tr></thead><tbody><tr><td colspan="4">No Records Found</td></tr></tbody></table>			Reg Date	Name	Pricing	Status	No Records Found			
	Reg Date	Name	Pricing	Status							
No Records Found											
Subscription ID	<input type="text"/>										
Override Auto-Suspend	<input type="checkbox"/> Do not suspend until <input type="text"/>										
Auto-Terminate End of Cycle	<input type="checkbox"/> Reason <input type="text"/>										
Admin Notes	<input type="text"/>										

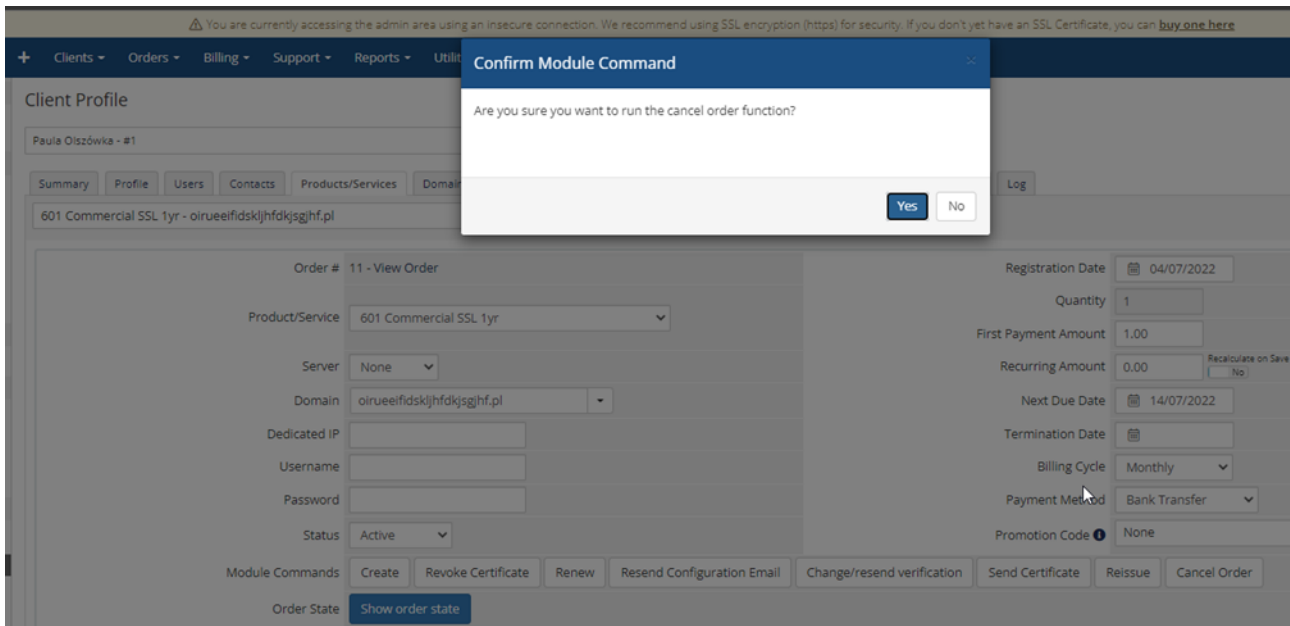
[Save Changes](#) [Cancel Changes](#)

P. 22. Admin area of Certum Certificates For WHMCS with a displayed certificate.

### 3.2.1. Cancel order

You are able to cancel the order of not issued certificate.

To proceed, go to **Module Commands** section and press **Cancel Order** button. Popup window will show up. To send cancel request, you need to choose **Yes** on the cancellation confirmation.



P. 23. Admin area - cancelling the order.

